

Europe, Middle East and Africa (not including Germany)

Confirm Products

TECHNICAL SUPPORT

- **Hours:** Monday - Friday from 9:00 am to 5:00 pm GMT, excluding holidays
- **Phone:** +44 1634 880 141, (Option 1 > Option 1)
- **Fax:** +44 1634 880 383
- **Email:** ConfirmSupport@mapinfo.com

CUSTOMER SERVICE

- **Phone:** +44 1634 880 141
- **Fax:** +44 1634 880 383
- **Email:** emeacustomerservices@mapinfo.com

DOC1 and Group 1 Products

TECHNICAL SUPPORT

- **Hours:** Monday - Friday from 9:00 am - 5:30 pm GMT, excluding holidays
- **Phone:** +44 1923 279 103
- **Fax:** +1 518 285 6080
- **Email:** Support@group1software.co.uk

CUSTOMER SERVICE

- **Phone:** +44 1923 279 100
- **Email:** fulfillment@group1software.co.uk

Encom Products

TECHNICAL SUPPORT

GIS -- DISCOVER, DISCOVER 3D, DISCOVER MOBILE AND ENGAGE3D

- **Hours:** Monday - Friday from 8:30 am to 5:00 pm AEST, excluding holidays
- **Phone:** +61 3 9523 0033
- **Email:** discover_support@encom.com.au
engage_support@encom.com.au
engage3d_support@encom.com.au

COMPASS

- **Hours:** Monday - Friday from 8:30 am to 5:00 pm AEST, excluding holidays
- **Phone:** +61 8 9226 0101
- **Email:** compass_support@encom.com.au

GEOPHYSICS

- **Hours:** Monday - Friday from 8:30 am to 5:00 pm AEST, excluding holidays
- **Phone:** +61 2 9957 4117
- **Email:** geophysical_support@encom.com.au

CUSTOMER SERVICE

- **Email:** asiapac.customerservice@mapinfo.com

MapInfo Products

TECHNICAL SUPPORT

- **Hours:** Monday - Friday from 9:00 am - 5:00 pm GMT, excluding holidays
- **Phone:** +44 1634 880 141 (Option 1 > Option 2)
- **Fax:** +44 1634 880 383
- **Email:** support@mapinfo.com

CUSTOMER SERVICE

- **Phone:** +44 1753 848 200

- **Email:** emeacustomerservices@mapinfo.com

Sagent Data Flow Products

TECHNICAL SUPPORT

- **Hours:** Monday - Friday from 9:00 am to 5:30 pm GMT, excluding holidays
- **Phone:** +44 1923 279 104
- **Email:** sagentsupport@g1.com

CUSTOMER SERVICE

- **Phone:** +1 301 731 2316
- **Email:** pbbi.pds@pb.com